Registrar Constituency Briefing:

WHOIS Task Force Report

WHOIS TASK FORCE OVERVIEW FOR THE REGISTRAR CONSTIUENCY

Committee of the DNSO Names Council was created by the NC to:

"Consult with community with regard to establishing whether a review of ICANN's WHOIS policy is due"

The TASK FORCE AND THE SURVEY.....AND OUR TIMELINES

Among our activities:

Survey –non statistical/create common understanding: 20 Questions

- English, French, Spanish, Russian, Japanese
- Over 3000 responses
- Initial Consultation: June August 9 weeks
- Initial Report: Santiago, Paul Kane, Chair
- Task Force Expanded, new co-chairs end of year, 2001
- Narrative assessment now underway
- Interim Update by Ghana, focused on quantitative and statistical 300
- Discussion of what other activities are needed for Task Force to formulate recommendations (just beginning to outline how to undertake this phase—based on learning from Survey)

Development of Recommendations, taking into account Survey and any other community input:

- Complete narrative evaluation of Survey by April
- Publish draft report related to Survey for comment by May, take input, incorporate into full report
- Complete draft of report and findings by June ICANN meeting TARGET to publish for public comment pre JUNE meeting. Allow two weeks for comment and input.
- Finalize report and recommendations by June
- Present to NC for forwarding to the ICANN Board

Timeline

October 29, 2001 – February 2002

Analysis of narrative responses and discussion of quantitative responses

March 2002

Interim update:
publish overview of quantitative
responses with selected examples
of narrative responses

March 10-14, 2002 Ghana ICANN Meeting: Further discussion

March – April 2002 Conclude narrative analysis; develop preliminary findings May 2002

Publish draft report for public comment

June 24-28, 2002

Bucharest, Romania

Final report

Preliminary review of the Survey

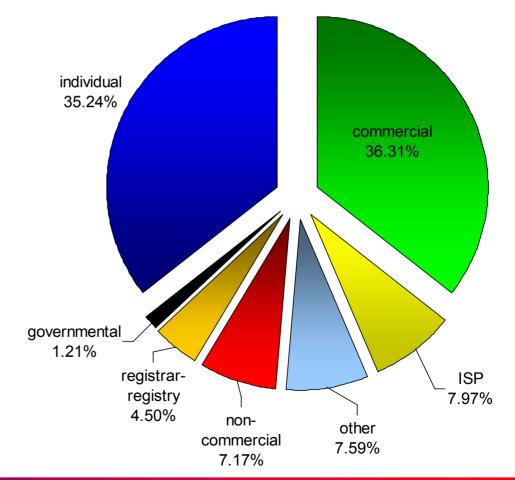
Respondents: Total: 2985 +

Web, Email and Paper

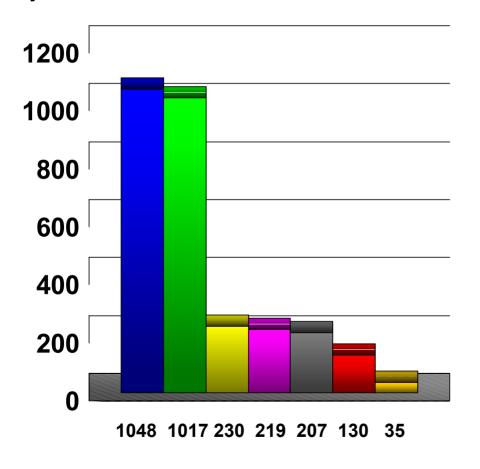
English	2759	92.43%
Japanese	63	2.11%
French	58	1.94%
Spanish	57	1.91%
Russian	48	1.61%

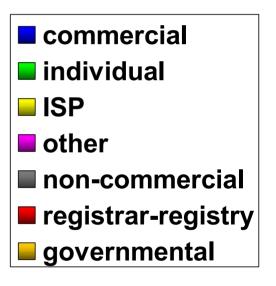
1. Which of the following terms best describes your status as a respondent to this survey?

- commercial
- individual
- ISP
- other
- noncommercial
- registrar-registry
- governmental

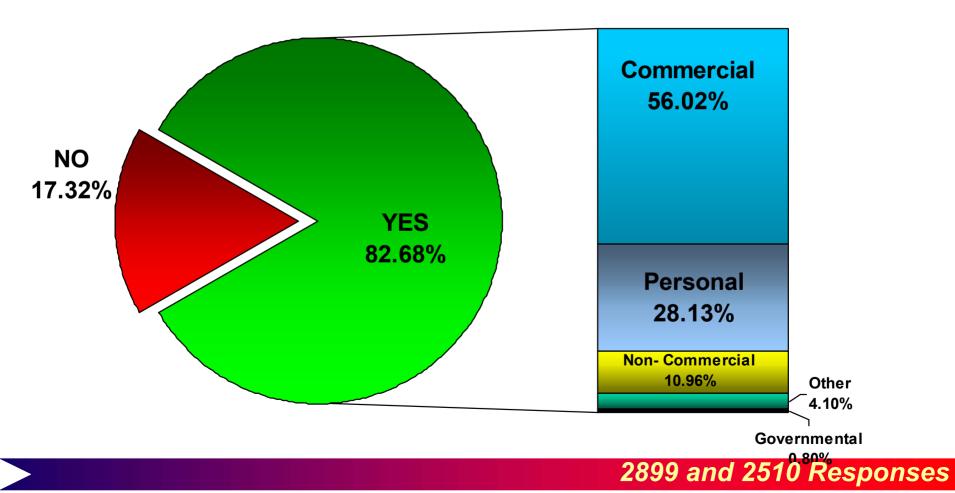


1. Which of the following terms best describes your status as a respondent to this survey?

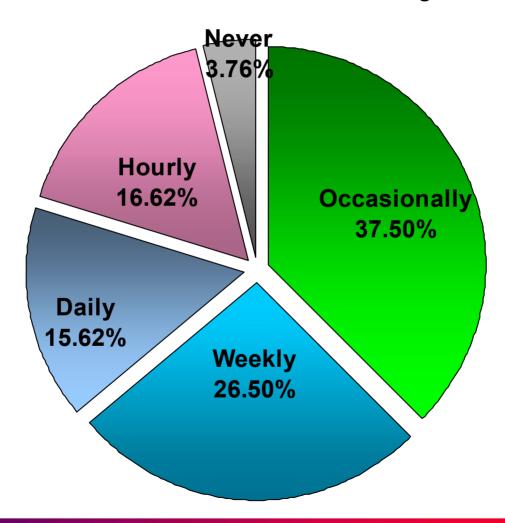




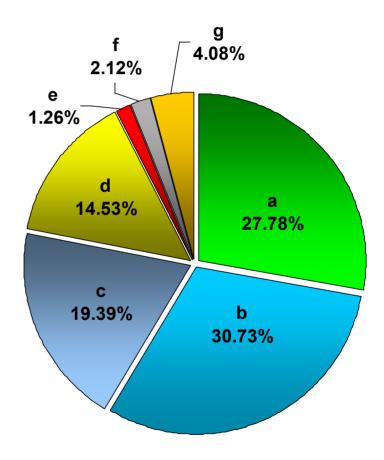
2. Have you ever registered any domain names? If so, what was the general purpose?



3. How often do you use the WHOIS service on average?



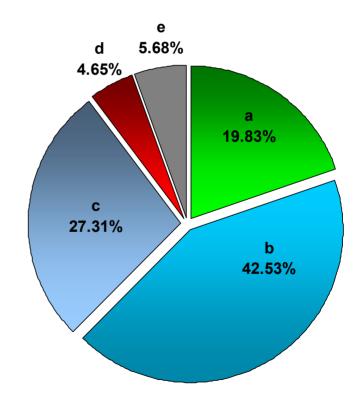
- 4. Which of the following most accurately describes the use of WHOIS that is most important to you or your organization?
 - a. To determine if a specific domain name is unregistered/available
 - b. To find out the identity of a person or organization who is responsible for a domain name or web site I have encountered while using the Internet
 - c. To support technical operations of ISPs or network administrators, including tracing sources of spam or denial of service attacks
 - d. To identify the owner of a domain name for consumer protection or intellectual property protection purposes
 - e. To gather names and contact information for marketing purposes
- f. To support government law enforcement activities (other than intellectual property)
- g. Other



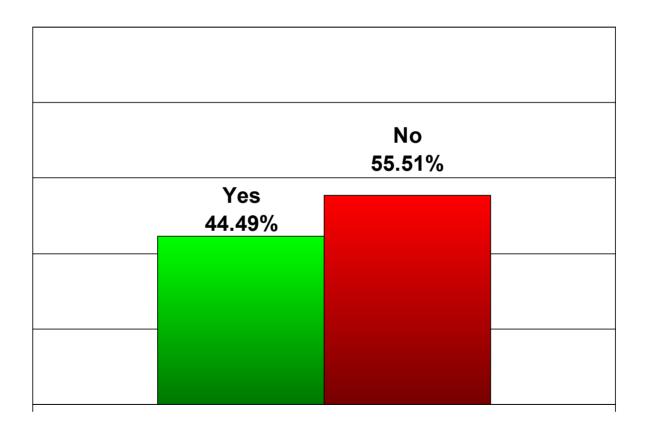
6. Which of the following best describes your attitude toward access to the data contained in the WHOIS service?

I am most concerned about...

- a. protecting the privacy of domain name registrants
- b. effective identification of who is behind a specific domain for consumer protection or intellectual property protection purposes
- c. ensuring that WHOIS supports the resolution of technical problems on the Internet
- d. No opinion
- e. Other

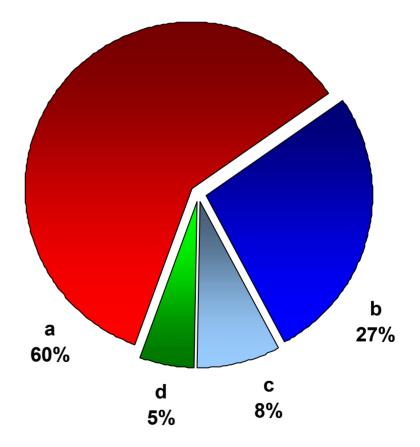


7. Have you ever been harmed or inconvenienced because the WHOIS data you received was inaccurate, incomplete, or out of date?



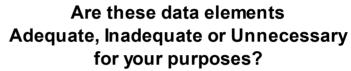
7. What percentage of the WHOIS records you relied on proved to be inaccurate, incomplete, or out of date on average?

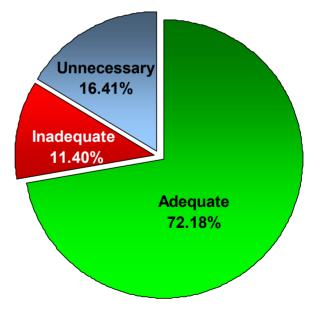
- a. Less than 5 percent
- b. 5-25 percent
- c. 25 50 percent
- d. More than 50 percent



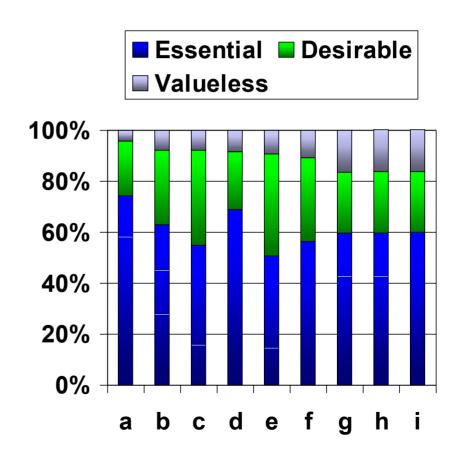
8. Currently, WHOIS records in .com, .net, and .org are composed of the following data elements

- a. The name of the second-level domain being registered and the top-level domain it is under,
- The IP addresses of the primary and secondary name servers for the registered domain;
- c. The host names of the name servers;
- d. The identity of Registrar;
- e. The date of the original registration
- f. The expiration date of the registration
- g. The name and postal address of the registrant
- h. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the technical contact for the SLD; and
- The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the administrative contact for the SLD

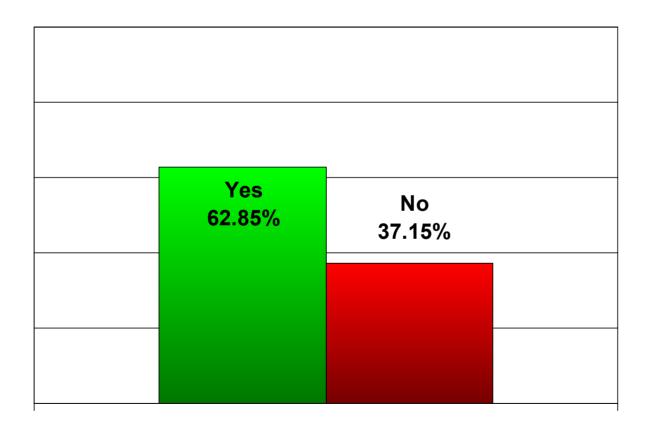




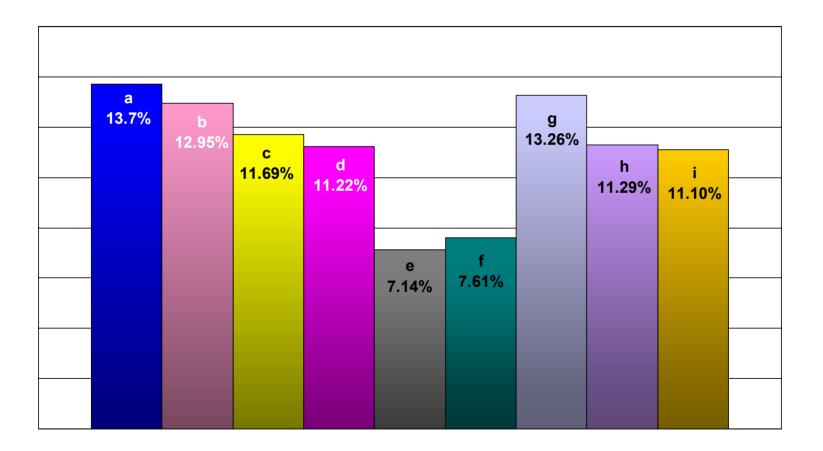
- 9. Please indicate which of the data elements listed in a-i above are, in your view, valueless, essential, or desirable:
 - a. The name of the second-level domain being registered and the top-level domain it is under,
 - The IP addresses of the primary and secondary name servers for the registered domain;
 - c. The host names of the name servers;
 - d. The identity of Registrar;
 - e. The date of the original registration
 - f. The expiration date of the registration
 - g. The name and postal address of the registrant
 - h. The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the technical contact for the SLD; and
 - The name, postal address, e-mail address, voice telephone number, and (where available) fax number of the administrative contact for the SLD



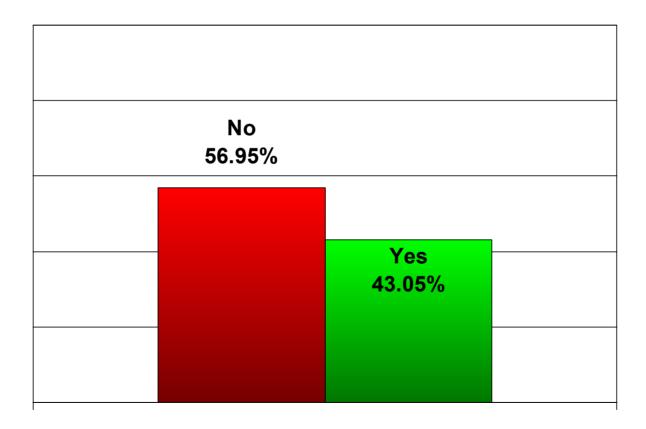
10. Should the publicly accessible WHOIS database allow for searches on data elements other than domain name?



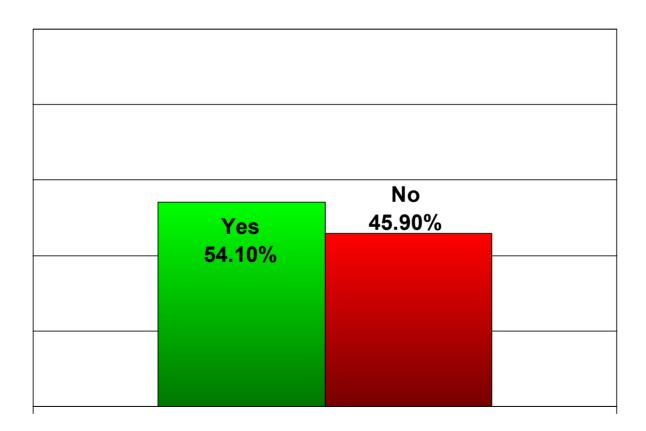
10. If "Yes", please specify from fields a-i above what you think should be usable as search keys.



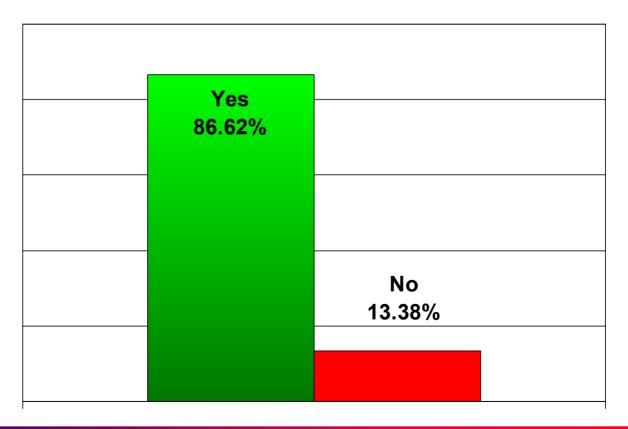
10. Should other enhancements to searchability (e.g., Boolean searching on character strings) be provided?



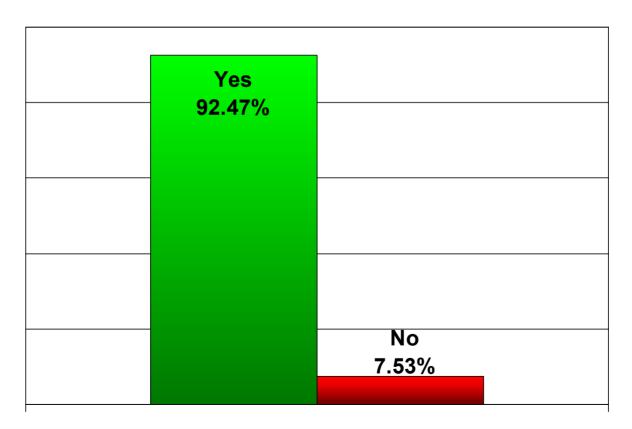
11. Do you use WHOIS in cctlds?



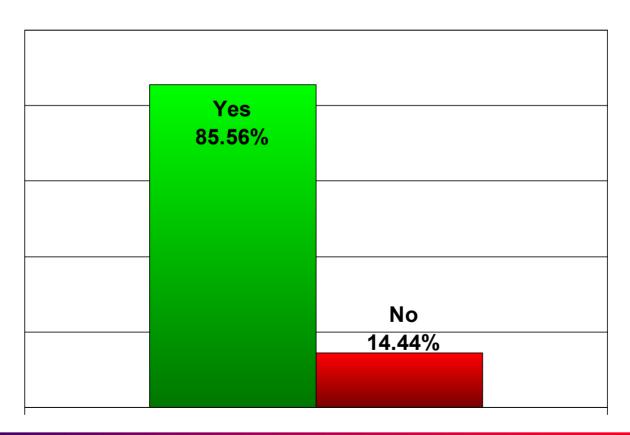
12. Should data elements used in .com, .net, and .org be available uniformly in country code top-level domains?



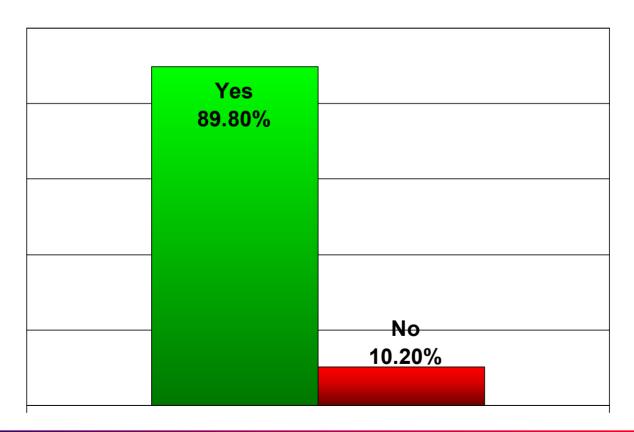
13. Do you support the concept of uniformity of WHOIS data format and services?



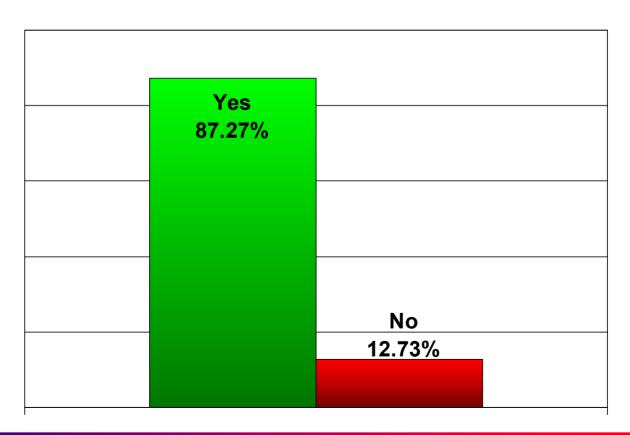
14. Do you support the concept of centralized public access to WHOIS – e.g., a "one-stop" point of WHOIS to access information?



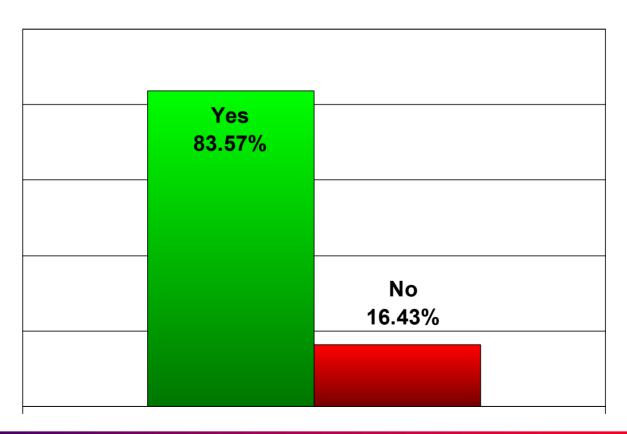
14. (a) Do you support the concept of centralized public access to WHOIS across .com/.net/.org/?



14. (b) Do you support the concept of centralized public access to WHOIS across all gTLDs (i.e. including the new TLDs)?

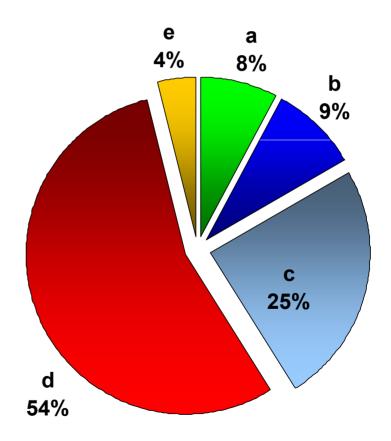


14. (c) Do you support the concept of centralized public access to WHOIS across all TLDs (i.e. including country code TLDs)?



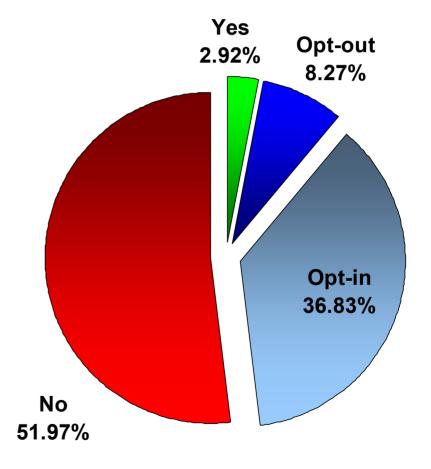
15. Who should bear the cost burden of implementing centralized public access?

- a. Those who use the service should pay for it
- b. It should be paid for by ICANN
- c. Registrars should support it as a public service
- d. Should be part of the domain registration fee as it is today
- e. Other



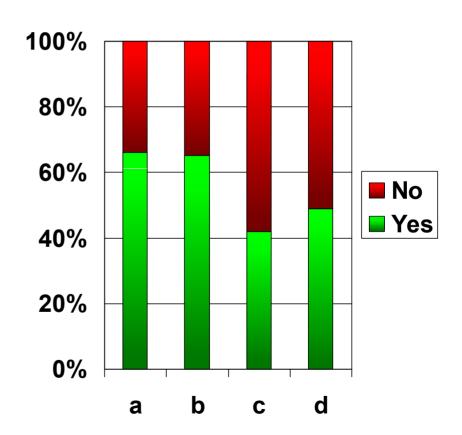
16. Should registrars be allowed to engage in resale or marketing uses of the registration contact information?

- Yes
- Yes, but only with the express permission of the registrant (opt-in)
- Yes, but only after the registrant has had the opportunity to opt-out
- No

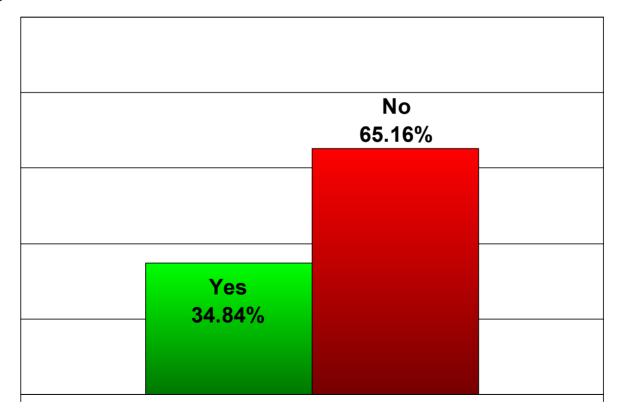


17. Do you think that:

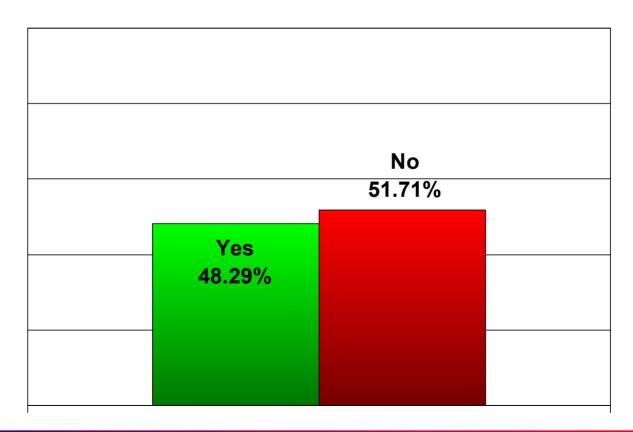
- a. These provisions should be maintained in the gTLD environment?
- b. These provisions should be extended to apply to other TLDs (subject to any comments in 12)?
- c. As a user would you welcome information from your chosen service provider introducing you to the additional services they may be able to provide?
- d. These provisions should be changed?



18. Where non-disclosure of the name and address is requested by the Domain Registrant, the ICANN Accreditation Agreement allows for a name and address of a third party to be used where the third party has an agreement with the Registrant, does your company offer this service to its customers?



19. To protect your privacy if you were offered the opportunity to use the name and address of a third party to act as your agent, would you register domains in the name of the third party rather than your own name.



20. 7 part question, not yet dealt with

- Marilyn Cade
- Tim Denton
- Laurence Djolakian
- Troy Dow
- Karen Elizaga
- Gilbert Estillore Lumantao
- Bret Fausett
- Philipp Grabensee
- Tony Harris
- Kristy McKee

- Steve Metalitz
- Ram Mohan
- YJ Park
- Hakikur Rahman
- Oscar Robles Garay
- Thomas Roessler
- Miriam Sapiro
- Ken Stubbs
- Abel Wisman